



OPERATION:

RESET C

Why are we here?

Every year there are multiple cable strike and RTC incidents on NGN's network. These are dangerous and very concerning.

This presentation has been developed with a focus on 'resetting' behaviour and encouraging our teams to make the right choices onsite.

Ultimately, our desire is that everyone who works on NGN's Network goes home safely at the end of their shift. Please engage in this presentation as much as possible, the safety of yourself and your team may depend on it....



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Don't Forget the Good Work!

In our sector, NGN is leading the way with cable strike performance and reduction. Our operational staff have performed exceptionally well over the past few years and continue to do so.

However, one cable strike/RTC is unfortunately one too many and we endeavour to reduce our cable strike frequency and occurrence rates year on year.

Please follow the lead of your colleagues who are performing well in cable strike avoidance and use their success to motivate you to do the same on every job!

The more we work together and discuss site health and safety, the safer our Network will become!



Why RESET?

We want our operational staff to 'reset' their way of thinking and the choices they make onsite.

R – Resist
E – Exit
S – Survey
E – Evaluate
T – Talk



R – Resist

We need our operational staff to ‘resist’ the urge or temptation to carry on working when they think they may be in a hurry or a rush to complete a task.

Most incidents happen when people perceive they have not got the time to complete the task or because they are in a rush to get finished and get home.

In terms of health and safety, time is essential in making the right choices to keep yourself and your team safe.

Always STOP what you are doing if you think there is a risk in the activity or task you are completing of a hazard such as a buried cable in the area.

RESIST!



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E – Exit

When an unexpected hazard or risk has been encountered such as a buried cable. Immediately EXIT the area and seek assistance from your colleagues or line manager.

The safest place to be when a hazard is present is away from it!

Move to a safe location and DO NOT carry on working until it has been assessed and is safe to do so.



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S – Survey

Once the area has been exited. Speak to the onsite team and if necessary, your manager to advise that the area will need a full SURVEY before work can carry on.

Use a cable detection equipment and re-survey the area. Mark up any traces clearly and using a stencil to warn yourself and others of the hazard you have identified.

Consult plans of underground assets and record your information on your risk assessment and on the Safety Hub or Control Hub.

Let the wider team know what you have found and, if in doubt about safety, DO NOT CONTINUE.

Knowing the location of buried underground plant is vital in ensuring your health and safety and the safety of others onsite.

Survey



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Survey – Continued

All NGN staff have access to utilise the Linesearch Before You Dig (LSBUD) system along with our own plans, which allows anybody to obtain detailed asset plans of the area in which you intend to work. These plans are usually accurate and concise and can give an excellent overview of what is below ground before you start to dig. You can register free to use the LSBUD service at the link below:

<https://onecall.linesearchbeforeudig.co.uk/ngen.web/Internal/RegisterUser>

NGN is a dedicated member of LSBUD and we actively contribute to, and promote the excellent work and dedication to the reduction of asset strikes by the organisation.

Please note that plans are always only a guide, and do not replace or negate the need to carry out a full and complete site survey prior to any excavation works commencing.



E – Evaluate

Take time to EVALUATE the situation and ensure that health and safety has been fully considered before work continues.

If required, you may need to adapt your original work plan to ensure that your site and the workforce are kept safe from harm.

Evaluate the options with the team leader and if necessary, the site manager to ensure the right plan has been thought over and enacted.

It is much better to move to a 'plan B' than to carry on with a dangerous 'plan A' and time is always permitted to ensure the right choices are taken



T - Talk

The most important aspect of 'RESET'. Take time to TALK to your colleagues, team and your line manager for advice, guidance and support.

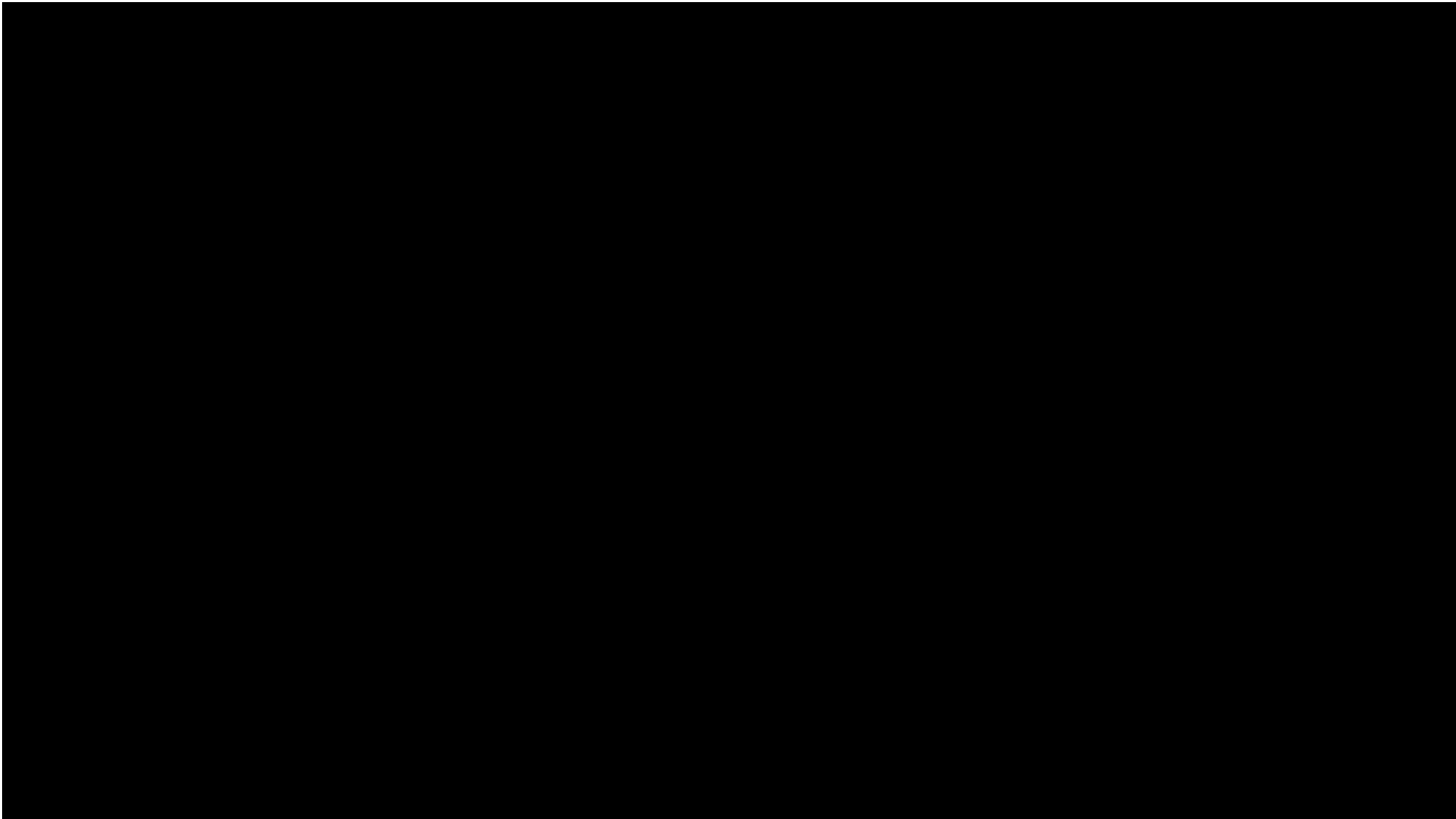
No question is ever stupid! If something feels like it might be wrong or dangerous then it probably is.

Talk the job over and reassess what the team are doing as the work progresses. Ensure that good communication is maintained throughout the job and that problems are discussed when they arise.



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Driving

The principles of Operation RESET can also be applied to driving activities but with different meanings as below:

R – Readiness
E – Evaluation
S – Speed
E – Elimination
T – Tolerate



R – Readiness

Always exercise readiness when driving and anticipate oncoming hazards or hazards that may be around you when manoeuvring.

Do not become distracted and concentrate fully on your driving at all times. Things can change quickly around you and you need to ensure you are ready to act in an emergency.



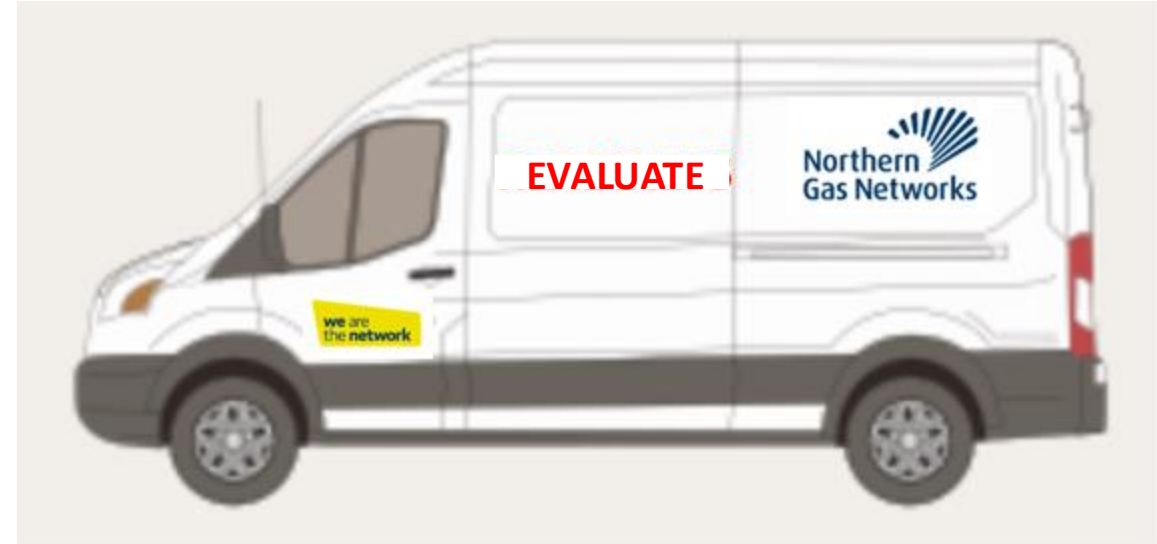
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E – Evaluation

Evaluate the road conditions before you set off. If the weather is poor such as rain, wind, ice or snow then always drive to the road conditions. Adjust your speed accordingly, and always leave enough time to stop safely in an emergency.

Equally, in sunny weather anticipate glare and wear sunglasses to ensure your vision is not affected by the sun. Keeping up to date with the weather forecast can help with this.



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S – Speed

Speed kills! This statement is not untrue! Always ensure you keep your speed to the speed limit of the road and adjust your speed according to road conditions. Do not have temptation to raise your speed to arrive at a destination quicker.

It is much safer to drive more slowly and arrive safely at the location to which you are travelling to.



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E – Elimination

Eliminate all hazards and risks around you before you set off. Remove items such as mobile phones from your driving area and never be tempted to use a handheld phone when driving!

In addition, check your vehicle for defects such as broken mirrors, defective lights, spongy brakes etc. Where defects are identified, have them rectified without delay. Focus fully on your driving and avoid become distracted when driving by answering or making non-emergency phone calls, eating, drinking or smoking/vaping whilst driving. Do not play music to loud when driving as this can also distract you. Remember to stay fully focused at all times when driving.



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T – Tolerate

Other drivers can be frustrating. Be tolerant of poor behaviour of other drivers and do not be tempted to respond to their behaviour by driving erratically or making hand gestures etc.

Becoming agitated when driving will make you make poor choices and drive unsafely. In addition, be calm in situations such as heavy traffic or when following slow moving vehicles etc. Calmness is key to safe driving.



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**we are
the network**



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We thank you for your time today and hope you have found this presentation interesting and informative. Please take time to digest what you have seen today and **RESET** your ways of thinking with respect to cable strike avoidance and safe driving.